METHODS AND COMPUTER PROGRAM PRODUCTS THAT MANAGE COMMUNICATION INTERFACES BETWEEN ORDER HANDLING PROGRAMS

ABSTRACT OF THE DISCLOSURE

A communication interface between an order generating program that generates orders and an order processing program that processes orders is managed. At least one metric that is based on orders passing from the order generating program to the order processing program is monitored. The communication interface between the order generating program and the order processing program is determined to have failed based on the monitored metric. The communication interface is then restarted based on when it has been determined to have failed.